



electric service rates

1701 W. Carroll Street
Kissimmee, Florida 34741
(407) 933-7777
www.kua.com



2011

RESIDENTIAL SERVICE (RS)

AVAILABILITY - Available exclusively to residential customers for residential use within the service area of the Kissimmee Utility Authority.

APPLICABILITY - Applicable for service in private residences and individually metered apartments used as private residences.

CHARACTER OF SERVICE - Single (1) or three (3) phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE - Customer Charge Per Month

Single Phase	\$10.17
Three Phase	\$11.08
Energy Charge Per kWh	
Under 1,000 kWh	\$0.12310
Above 1,000 kWh	\$0.13575

PLUS APPROPRIATE GROSS RECEIPTS TAXES.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as a minimum of 6.24 mils per kWh.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND COUNTY UTILITY TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax within the corporate limits of the City of Kissimmee and to a county utility tax outside the City. This charge does not apply to amounts of fuel above a cost of \$0.010301 per kWh.

EFFECTIVE: OCTOBER 1, 2008

GENERAL SERVICE (GS)

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer not classified as Residential for lighting and power whose energy consumption does NOT exceed 5,000 kWh per month for two (2) consecutive months and whose measured demand is less than 50 kW in the same period. Also available to sports or athletic fields operated by organizations which are non-commercial in nature whose energy consumption has exceeded 5,000 kWh per month.

CHARACTER OF SERVICE - Single (1) or three (3) phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE -	Customer Charge per month	\$11.08
	Energy Charge per kWh	\$0.13429

PLUS APPROPRIATE STATE SALES TAX AND GROSS RECEIPTS TAX.

TERMS AND CONDITIONS - When a customer's consumption approaches 5,000 kWh, a demand meter will be installed. When the customer's consumption exceeds 5,000 kWh and demand exceeds 50 kW for 2 consecutive months, the customer will be transferred to the General Service Demand rate. However, if consumption exceeds 5,000 kWh but demand is less than 50 kW, the customer has the option to select either the General Service or the General Service Demand rate.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as a minimum of 6.24 mils per kWh.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND COUNTY UTILITY TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax within the corporate limits of the City of Kissimmee and to a county utility tax outside the City. This charge does NOT apply to amounts of fuel above a cost of \$0.010301 per kWh.

EFFECTIVE: JANUARY 1, 2010

GENERAL SERVICE DEMAND (GSD)

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer not classified as Residential for lighting and power whose energy consumption has exceeded 5,000 kWh per month and demand is 50 kW or more, but less than 500 kW for 2 consecutive months. Optionally available on request if consumption exceeds 5,000 kWh and demand is less than 50 kW.

CHARACTER OF SERVICE - Single or 3 phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all the rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE -	Customer Charge per month	\$55.54
	Energy Charge per kWh	\$0.10145
	Demand Charge per kW	\$8.89

PLUS APPROPRIATE STATE SALES TAX AND GROSS RECEIPTS TAX.

BILLING DEMAND - The maximum FIFTEEN (15) minute demand in the monthly billing period.

TERMS AND CONDITIONS - When a customer's consumption exceeds 5,000 kWh and demand exceeds 50 kW per month for 2 consecutive months, the customer will be billed on this GENERAL SERVICE DEMAND Rate (GSD). Customers placed on this rate by the utility must remain on this rate until there are less than 2 readings of 5,000 kWh or greater, with demand readings of 50 kW or greater, in a 12 month period. Customers requesting service on this rate schedule must remain on this rate schedule for a minimum of 12 consecutive months.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as a minimum of 6.24 mils per kWh.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND COUNTY UTILITY TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax within the corporate limits of the City of Kissimmee and to a county utility tax outside the City. This charge does NOT apply to the fuel charges above a cost of \$0.010301 per kWh.

EFFECTIVE: OCTOBER 1, 2008

GENERAL SERVICE TIME OF DAY (GSDT)

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer not classified as Residential for lighting and power whose energy consumption has exceeded 5,000 kWh per month for 2 consecutive months.

CHARACTER OF SERVICE - Single or 3 phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all the rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE -	Customer Charge per month	\$55.54
	Energy Charge per kWh	\$0.10145
	Demand Charge per kW	\$8.89

PLUS APPROPRIATE STATE SALES TAX AND GROSS RECEIPTS TAX.

PERIODS -	Summer	April through October inclusive
	On Peak	Weekdays 11:00 a.m. to 8:00 p.m.
	Off Peak	Weekdays 8:00 p.m. to 11:00 a.m. and ALL day Saturday and Sunday
	Winter	November through March inclusive
	On Peak	Weekdays 6:00 a.m. to 11:00 a.m.
	Off Peak	Weekdays 11:00 a.m. to 6:00 a.m. and ALL day Saturday and Sunday.

BILLING DEMAND - The greater of the following during the monthly billing period: (a) maximum 15 minute demand occurring during ON PEAK periods, or (b) 50% of the maximum 15 minute demand occurring during OFF PEAK periods.

TERMS AND CONDITIONS - Customer agrees to pay for the installation of metering for this service and must remain on this rate schedule a minimum of 12 consecutive months.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as a minimum of 6.24 mils per kWh.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND COUNTY UTILITY TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax within the corporate limits of the City of Kissimmee and to a county utility tax outside the City. This charge does not apply to the fuel charges above a cost of \$0.010301 per kWh.

EFFECTIVE: OCTOBER 1, 2008

GENERAL SERVICE LARGE DEMAND (GSLD)

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer for light and power purposes, other than Residential, where the measured monthly demand is 500 kW or more for 2 or more months out of the 12 consecutive months ending with the current billing period. Also, optionally available to any other customer who agrees to pay for service under this rate schedule for a minimum initial term of 12 consecutive months.

CHARACTER OF SERVICE - Three phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all the rules and regulations of this tariff and the general policies and procedures of the Utility.

RATE -	Customer Charge per month	\$57.12
	Energy Charge per kWh	\$0.09309
	Demand Charge per kW	\$12.16

PLUS APPROPRIATE STATE SALES TAX AND GROSS RECEIPTS TAX.

BILLING DEMAND - The maximum 15 minute demand occurring in the monthly billing period adjusted for the power factor, but not less than 75 percent of the highest such billing demand established during the preceding 11 month period, and in no event less than 300 kW.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as a minimum of 6.24 mils per kWh.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND COUNTY UTILITY TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax within the corporate limits of the City of Kissimmee and to a county utility tax outside the City. This charge does NOT apply to the fuel charges above a cost of \$0.010301 per kWh.

EFFECTIVE: OCTOBER 1, 2008

GENERAL SERVICE LARGE DEMAND TIME OF USE (GSLDT)

AVAILABILITY - Available for all purposes to any customer located within the service area of the Kissimmee Utility Authority.

APPLICABILITY - To any customer for light and power purposes, other than Residential, where the measured monthly demand is 500 kW or more for 2 or more months out of the 12 consecutive months ending with the current billing period.

CHARACTER OF SERVICE - Three phase, 60 cycles and approximately 120 volts or higher, at the Utility's option.

LIMITATIONS - Subject to all the rules and regulations of this tariff and the general policies and procedures of the Utility. Sale for resale is not permitted.

RATE -	Customer Charge per month	\$57.12
	On-Peak Energy Charge per kWh	\$0.11083
	Off-Peak Energy Charge per kWh	\$0.08609
	Demand Charge per kW	\$12.16

Customer will be billed greater of maximum On-Peak or 50% of maximum Off-Peak.

PLUS APPROPRIATE STATES SALES TAX AND GROSS RECEIPTS TAX.

PERIODS -	Summer	April through October inclusive.
	On-Peak	Weekdays 12:00 noon - 9:00 p.m.
	Off-Peak	Weekdays 9:00 p.m. - 12:00 noon and all day Saturday and Sunday
	Winter	November through March inclusive
	On-Peak	Weekdays 12:00 noon - 9:00 p.m.
	Off Peak	Weekdays 9:00 p.m. - 12:00 noon and all day Saturday and Sunday

BILLING DEMAND - The customer shall be billed the greater of the following during the monthly billing period: (a) maximum Fifteen (15) minute demand occurring during On Peak periods, or (b) Fifty (50) percent of the maximum Fifteen (15) minute demand occurring during Off Peak periods.

TERMS AND CONDITIONS - Customer agrees to pay for the installation of metering for this service and must remain on this rate schedule a minimum of 12 consecutive months. Any customer qualifying for this rate will remain on this rate until there are fewer than TWO (2) reads of 500 kW or greater in a TWELVE (12) month period subsequent to transferring to the GSLDT rate.

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

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GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as a minimum of 6.24 mils per kWh.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

MUNICIPAL UTILITY TAX AND COUNTY UTILITY TAX - The monthly rate charges (plus all adjustments) are subject to the Municipal Utility Tax within the corporate limits of the City of Kissimmee, and to a county utility tax outside the City. This charge does not apply to the fuel charges above a cost of \$0.010301 per kWh.

EFFECTIVE: OCTOBER 1, 2008

OUTDOOR LIGHTING SERVICE

RATE SCHEDULE - OL

AVAILABILITY - Available throughout the area served by the Kissimmee Utility Authority.

APPLICABILITY - Applicable to any customer for outdoor lighting.

RATE - Outdoor lighting will be billed at a monthly flat rate according to the matrix described below.

Lighting <u>Wattage</u>	Monthly <u>Code</u>	<u>Type of Pole</u>	<u>Rate</u>
100W HPS	SIP	Installation pre-paid	\$9.50
250W DIR	DIP	Wood or concrete	\$16.07
400W DIR	XDI	Wood or concrete	\$22.73
250W HPS	LIP	Installation pre-paid	\$16.58
400W HPS	XLI	Wood or concrete	\$25.12
100W HPS	SFO	Fixture Only	\$10.02
250W HPS	LFO	Fixture Only	\$17.37
400W HPS	XLF	Fixture Only	\$24.22
100W HPS	SOP	Wood or concrete	\$10.68
250W HPS	LOP	Wood or concrete	\$18.02
400W HPS	XLP	Wood or concrete	\$24.97
100W Decorative	SDP	Fiberglass	\$12.04
250W Directional	DFO	Fixture Only	\$18.04
400W Directional	XDF	Fixture Only	\$24.20
250W Directional	DOP	Wood or concrete	\$19.12
400W Directional	XDP	Wood or concrete	\$26.24
250W HPS	LAP	Aluminum	\$29.41
400W HPS	XAP	Aluminum	\$36.12

Installation pre-paid refers to any unit installed prior to 10/1/90 or where a contractor has paid for installation.

PLUS APPROPRIATE TAXES OR SURCHARGES.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as a minimum of 6.24 mils per kWh.

FUEL/CONSERVATION ADJUSTMENT - Cost of Power and Conservation Adjustment (COPCA) and other applicable charges.

BASED ON ESTIMATED MONTHLY CONSUMPTION:

- 45 kWh a month for 100 wattage lights
- 105 kWh a month for 250 wattage lights
- 162 kWh a month for 400 wattage lights

TERMS OF PAYMENT - Bills are due when rendered and will be considered delinquent EIGHTEEN (18) days from the billing date.

TERMS OF AGREEMENT - Outdoor lighting shall not be turned off while remainder of account remains active. Any voluntary removal costs may be assessed based on current costs.

EFFECTIVE: OCTOBER 1, 2008

BILLING INFORMATION

Residential electric deposits will be the greater of two months average consumption for that residence or \$340.00 and a minimum of \$50 for water (11/2010). Automated bank drafting can be used in lieu of deposit. Deposit will be assessed if drafting is denied by bank. Call for information on commercial deposits. The first bill includes a one-time \$15 KUA Service Charge for next day service or beyond, and a \$20 COK Sanitation Service Charge, where applicable. Bills are considered delinquent 18 days from the bill date, and a delinquent notice is mailed. If payment is not received by the delinquent notice due date, the utility will begin the forced collection or disconnection process.

Customers will see two payment levels on the bill. One level is the amount of the bill if paid on or before the delinquent date. The second is five percent (5%) more for payments made after the due date.

Additional deposits can be required if the account has two forced collections in 12 months, if service is disconnected for nonpayment, checks have been returned by the bank for insufficient funds, the customer has write off accounts, the customer has filed bankruptcy (consistent with any court order), or tampering/ current diversion is found. Deposits and interest are refundable upon discontinuation of service, less the amounts due from the customer in the final bill. Deposits received prior to May 1, 2010 shall be governed by the previous tariff. If additional deposits are assessed after May 1, 2010, the entire deposit will be subject to the tariff in effect when the additional deposit was assessed.

SCHEDULE OF SPECIAL FEES - Initiation of service: \$15; Transfer of service or vacation turn on: \$15; Forced collection charge: \$25; Nonpayment disconnect at meter: \$35, at pole/transformer: \$100. Additional charges will apply for same day or after hour's service.

Returned Check Fees;

\$25 if face value does not exceed \$50

\$30 if the face value is more than \$50, but does not exceed \$300

\$40 if the face value is more than \$300: or 5% whichever is greater

PAYMENTS - Utility bills may be paid at the Customer Service Center at 1701 W. Carroll Street from 7:00 a.m. to 6:00 p.m., Monday through Friday. For convenience, a drive-up payment depository is located at the entrance to the Carroll Street facility for after-hours payments and may take up to two business days for processing. In addition, bill payments are accepted over the phone with KUA from 7:00 a.m. to 11:00 p.m., at all local Amscot Financial locations, and via bank drafting.

CUSTOMER CHARGE - The Customer Charge is a flat monthly administrative charge that covers certain basic costs of providing service. This fee applies whether or not electricity is consumed. The charge covers the cost of processing and printing your monthly bill, meter reading functions, and staffing of our Customer Service Center.

GOVERNMENTAL TRANSFERS - The City of Kissimmee charter requires a transfer from KUA calculated as a minimum of 6.24 mils, \$0.00624, per kWh.

COPCA - The Cost of Power and Conservation Adjustment (COPCA), includes the Cost of Power Adjustment and Energy Conservation Cost Recovery, effective June 1, 1994.

EFFECTIVE: JULY, 2011