



Schedule of Fee Changes
Effective May 1, 2010

SERVICE	FEE
Initiation and/or transfer of service for the next day or after	\$15.00
Initiation and/or transfer of service for the same day	\$65.00
Residential Deposits to initiate service (due up front)	Minimum of \$170.00, actual deposit based on the 12-month average bill for that residence (if the information is available). Deposit amount will be doubled for high risk credit history or refusal to have credit check initiated by KUA.
Residential Deposit Adjustments	Additional deposits can be required if service is disconnected for nonpayment, checks have been returned by the bank for insufficient funds, the customer has write off accounts, the customer has filed bankruptcy (consistent with any court order), or tampering/current diversion is found
Residential Deposit Refunds	Residential deposits and interest are refundable upon discontinuation of service, less the amounts due from the customer in the final bill. Deposits received prior to May 1, 2010 shall be governed by the previous tariff. If additional deposits are assessed after May 1, 2010, the entire deposit will be subject to the new tariff.
Commercial Deposits to initiate service (due up front)	Minimum of \$100.00, actual deposit is two times the average monthly billing for service at that location of same business type (when this information is available). Deposit will be estimated if information not available. All commercial deposits will be re-evaluated and adjusted following six months of service.

SERVICE	FEE
Commercial Deposit Refunds	Commercial deposits and interest are refundable upon discontinuation of service, less the amounts due from the customer in the final bill.
Temporary service for residential construction	\$20.00
Temporary service for commercial construction	\$100.00
Reconnection of service after disconnection at the meter for non-pay	For same-day reconnection, the fee before 2:00 p.m. is \$35.00 and \$85.00 after 2 p.m. Next day reconnection is \$35.00.
Reconnection of service after disconnection for non-pay at the pole or transformer	\$100.00 for next day or later reconnection \$150.00 for same day reconnection
Forced Collection – representative has already been dispatched to disconnect service for non-payment and customer pays	\$25.00
Tampering (in addition to disconnection fee, time and materials for all investigation, damage, and resolution)	\$150.00
Meter Test	\$50.00 for tests requested by the customer unless they are found to be defective or have not been tested within the last year.
Residential and Commercial Energy Audits	No Charge
Returned Checks	\$25.00 if face value does not exceed \$50.00 \$30.00 if the face value is more than \$50.00 but does not exceed \$300.00 \$40.00 if the face value is more than \$300.00; or 5%, whichever is greater

Cash deposit alternatives

RESIDENTIAL	COMMERCIAL
Satisfactory credit history through credit check initiated by KUA	Irrevocable Letter of Credit from the bank for the deposit amount
Guarantee – customer can have their account guaranteed by another residential KUA customer with a satisfactory payment history as described above.	Assigned Certificate of Deposit for the deposit amount
	Surety Bond for the deposit amount



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