

A G E N D A

COMBINED REGULAR MEETING & SPECIAL MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, JUNE 8, 2011 AT 3:30 PM, BRINSON BOARD ROOM, ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

- A. MEETING CALLED TO ORDER
- B. PLEDGE OF ALLEGIANCE TO THE FLAG
- C. AWARDS AND PRESENTATIONS
 - 1. 20 – YEAR SERVICE AWARD – NEYVA HERNANDEZ, GIS TECHNICIAN, ENGINEERING & OPERATIONS
 - 2. 20 – YEAR SERVICE AWARD – LARRY MATTERN, VICE PRESIDENT OF POWER SUPPLY, POWER SUPPLY
 - 3. 20 – YEAR SERVICE AWARD – ALBERTO MERCADO, LINEMAN FIRST CLASS, ENGINEERING & OPERATIONS
 - 4. EMPLOYEE OF THE MONTH FOR JUNE – TIM BRIGGS, INSTRUMENT & CONTROLS TECH, POWER SUPPLY
- D. HEAR THE AUDIENCE
- E. CONSENT AGENDA
 - 1. APPROVAL OF MINUTES FOR MAY 4, 2011 REGULAR MEETING
 - 2. APPROVAL OF MINUTES FOR MAY 11, 2011 SPECIAL MEETING
 - 3. APPROVAL OF MINUTES FOR MAY 18, 2011 WORKSHOP MEETING
- F. PUBLIC HEARING – (None)
- G. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION)
 - 1. 2011 CUSTOMER SATISFACTION SURVEY RESULTS

H. OLD BUSINESS

1. LINE EXTENSION WAIVER POLICY DIRECTIVE 11-03
2. 2001 SERIES A & B BOND REFUNDING
3. RESOLUTION 11-04 COMMERCIAL PAPER
4. REVIEW OF KUA'S DEPOSIT POLICY

I. NEW BUSINESS

J. STAFF REPORTS

1. QUARTERLY FINANCIAL REPORT
2. KUA'S ORIENTATION VIDEO
3. BOARD MEMBER SHAREPOINT SITE UPDATE

K. BUDGET REVIEW

1. INTRODUCTION – JAMES C. WELSH, PRESIDENT & GENERAL MANAGER
2. FINANCIAL OVERVIEW – JOE HOSTETLER, VICE PRESIDENT, FINANCE & RISK MANAGEMENT
3. HUMAN RESOURCES OVERVIEW – WILBUR HILL, VICE PRESIDENT, HUMAN RESOURCES
4. DEPARTMENTAL O&M AND CAPITAL BUDGETS
 - a. POWER SUPPLY – LARRY MATTERN
 - b. INFORMATION TECHNOLOGY AND ISP – JEF GRAY
 - c. SYSTEM COMPLIANCE & OPERATIONS – GREG WOESSNER
 - d. ENGINEERING & OPERATIONS – KEN DAVIS
 - e. CUSTOMER SERVICE – SUSAN POSTANS
 - f. FINANCE & RISK MANAGEMENT AND EXECUTIVE – JOE HOSTETLER
 - g. HUMAN RESOURCES – WILBUR HILL

L. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

M. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. RELIABILITY REPORT
3. LINE EXTENSIONS
4. PURCHASE ORDERS
5. RATE COMPARISON
6. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.

IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777, EXT. 6100.