

## **A G E N D A**

REGULAR MEETING OF KISSIMMEE UTILITY AUTHORITY TO BE HELD WEDNESDAY, APRIL 7, 2010 AT 3:30 PM, BRINSON BOARD ROOM, ADMINISTRATION BUILDING, 1701 WEST CARROLL STREET, KISSIMMEE, FLORIDA

- A. MEETING CALLED TO ORDER
- B. PLEDGE OF ALLEGIANCE TO THE FLAG
- C. AWARDS AND PRESENTATIONS
  - 1. RECOGNITION OF KUA LINEMAN COMPETITION PARTICIPANTS
  - 2. 5 YEAR SERVICE AWARD – DENISE SANTIAGO, CUSTOMER SERVICE REPRESENTATIVE I, CUSTOMER SERVICE
  - 3. 15 YEAR SERVICE AWARD – SUSAN SINGLETON, BUSINESS SYSTEMS QUALITY IMPROVEMENT MANAGER, FINANCE & RISK MANAGEMENT
  - 4. 20 YEAR SERVICE AWARD – BARBARA CLARK, CUSTOMER SERVICE REPRESENTATIVE II, CUSTOMER SERVICE
  - 5. EMPLOYEE OF THE MONTH FOR APRIL – RONNIE HARDEE, LINEMAN FIRST CLASS, ENGINEERING & OPERATIONS
- D. HEAR THE AUDIENCE
- E. CONSENT AGENDA
  - 1. APPROVAL OF MINUTES FOR MARCH 10, 2010 REGULAR MEETING
  - 2. FOUNDATION FOR OSCEOLA EDUCATION, INC. SPONSORSHIP
  - 3. AURSI #6 – FOR BASE ANCHORS, POLES, HEAD AND ADAPTERS
- F. PUBLIC HEARING
  - 1. MISCELLANEOUS RATE CHANGES
- G. INFORMATIONAL PRESENTATIONS (REQUIRING NO ACTION) - None
- H. OLD BUSINESS - None

I. NEW BUSINESS

1. LINE EXTENSION POLICY REVIEW

J. STAFF REPORTS

1. QUARTERLY PROGRESS REPORT ON ENGINEERING & OPERATIONS DEPARTMENT PROJECTS
2. NEW EMPLOYEE VIDEO SCREENING

K. HEAR ATTORNEY, GENERAL MANAGER, DIRECTORS

L. ADJOURNMENT

STATISTICAL REPORTS AND OTHER INFORMATIONAL ITEMS

1. CUSTOMER SERVICE REPORT
2. RELIABILITY REPORT
3. COPCA AND ELECTRIC SALES REPORT
4. LINE EXTENSIONS
5. PURCHASE ORDERS
6. RATE COMPARISON
7. BOARD CALENDAR

IN ACCORDANCE WITH FLORIDA STATUTES 286.0105: ANY PERSON WISHING TO APPEAL ANY DECISION MADE BY THE KUA BOARD OF DIRECTORS WITH RESPECT TO ANY MATTER CONSIDERED AT SUCH MEETING OR HEARING WILL NEED A RECORD OF THE PROCEEDING, AND FOR SUCH PURPOSES MAY NEED TO ENSURE THAT VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH RECORD INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS MADE.

IN ACCORDANCE WITH FLORIDA STATUTE 286.26, PERSONS NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE OFFICE OF THE PRESIDENT, 1701 W. CARROLL STREET, KISSIMMEE, FLORIDA 34741, (407)933-7777, EXT. 1100.